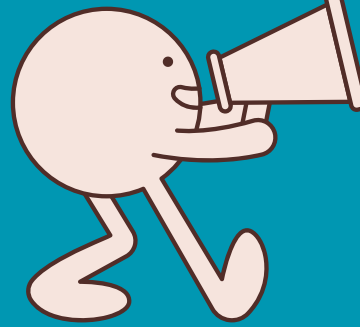


SURGERY NEWS



FEBRUARY 25
EDITION

PATIENT NEWSLETTER

WE WOULD LIKE TO THANK ALL OUR PATIENTS FOR THEIR CONTINUED SUPPORT AND UNDERSTANDING.

DNA (DID NOT ATTEND)

WE STILL HAVE A HIGH LEVEL OF DNA RATES.

IN DECEMBER WE HAD 187 APPOINTMENTS WHICH WERE NOT ATTENDED.

PLEASE REMEMBER TO CANCEL YOUR APPOINTMENT(S)!

LATEST NEWS

- WE HAVE APPLIED TO EXTEND OUR PRACTICE BOUNDARY - MAJORITY OF THESE RESIDENTS ARE ALREADY PATIENTS SO WILL HAVE MINIMAL IMPACT ON OUR SERVICES
- WE HAVE DR REISSISS JOINING US AS A SALARIED GP FROM MARCH 2025
- WE HAVE RECRUITED TWO FURTHER MEMBERS TO OUR PPG ALSO KNOWN AS FOBS (FRIENDS OF BROCKWORTH) - IF YOU WOULD LIKE TO JOIN, PLEASE GET IN TOUCH
- WHEN PHONING THE SURGERY YOU CAN NOW REQUEST A CALLBACK INSTEAD OF WAITING ON THE PHONE. YOU WILL STILL HOLD YOUR PLACE IN THE QUEUE AND WHEN YOU GET TO POSITION 1, WE WILL CALL YOU BACK

HOW TO CANCEL YOUR APPOINTMENT

Phone the surgery Website - online forms Reply to Text Message

01452 862 247 - Press Option 2 www.brockworthsurgery.nhs.uk
Select Online Forms then Cancel an Appointment

FACEBOOK:
BROCKWORTHSURGERY

WEBSITE:
WWW.BROCKWORTHSURGERY.NHS.UK



REMINDER

IF YOU ARE LATE TO YOUR APPOINTMENT, YOU MAY BE ASKED TO RE-BOOK.

IF YOU ARE UNABLE TO USE THE CHECK IN SCREEN - PLEASE SEE A RECEPTIONIST